



Upskill Training Solutions Pvt Ltd



Nathan Harris

International Corporate Trainer

Upskill Training Solutions

Based: Bangalore

Overview

Nathan has over 10 years of training experience working with some of the biggest multinational companies and colleges in India. He has trained companies like Microsoft, Accenture, Tata Consultancy Services (TCS), Affiliated Computer Services (ACS), DELL, HSBC, IBM, Honeywell, HCL, BMC and HTMT on developing skills related to customer service, business writing, communication skills, inter-cultural communication, English language and behavioural skills programs.

Specialist Areas

Nathan has designed and delivered successful training programs in the following areas:

- 1) Blended courses on Customer Service Skills—Induction, Refreshers, and advanced.
- 2) Campus to Corporate—Entry level orientation courses for college students
- 3) Process and Product Training—Induction, Refreshers, and advanced level
- 4) Business Writing—Basic, Intermediate, Advanced and Technical Writing.
- 5) Culture—Intercultural Communication Skills and Intercultural Conflict Management
- 6) Behavioural Skills— Negotiation skills, Relationship Management, Positive Mental Attitude, Team Building and Communication Styles.
- 7) English— CELTA Beginner, Intermediate, Advanced, Diction and Phonetics courses

Education

Master practitioner Neuro-linguistic Programming—2010—Neoway Academy, Bangalore

Practitioner -Neuro-linguistic Programming—2010—Neoway Academy, Bangalore

Certificate in Culture Studies—2009—Christ College, Bangalore

UCLES Cambridge English language Teaching Award (CELTA) - 2008- International House, Bangkok

Teaching Knowledge Test (TKT) - 2007—British Council, India

TEFL Certificate—2005—ITTT, Bangkok

Bachelor of Commerce—2002—Christ College, Bangalore

Additional Vocational Information

Certified Microsoft Trainer Skills Trainer

Endorsed Microsoft Intercultural Trainer

Advanced knowledge of MS Office packages

Endorsed Microsoft Communication Skills trainer